Date: 5 March 2014

Ref No: 40/2014

Service Hotline

Information Delivery Portal (IDP) - Users connecting via HTTPS connection protocol

Users are advised that the JSE has identified an issue with clients connecting to IDP via the **HTTPS connection protocol**. As a result, this protocol will be unavailable whilst the issue is being addressed. Clients are advised to make use of the alternative connection protocol available i.e. FTP and FTPS depending on whether you connect via the internet, via direct leased lines to the JSE or via third party telecommunications provided to the JSE. If you are unable to revert to the alternative connection protocol please contact Customer Support so we can email you your files.

HTTPS users are advised to refer to the Information Delivery Portal Connectivity Document by clicking on the below link :

http://www.jse.co.za/Products/Market-Data/Technical-Information-Test-Files.aspx

This document will assist you in making use of the alternative connection methods to the JSE's IDP service.

We apologise for the inconvenience caused.

Markets / Service (s):

- **Information Delivery Portal (IDP)**

Environment(s):

- **Production**

Additional Information:

Contact:

For further information please contact Customer Support:

011 520 7777 or email
Customersupport@jse.co.za